



GLOBAL RELOCATION MANAGEMENT INTERNATIONAL

GRS provides complete relocation solutions for the international transferees of multinational companies relocating anywhere in the world.

Due to the need of the human resources departments which we have seen increase the last few years we recognized the need for total Global management, and taking the EURM concept a step further we set up Global Relocation Services International, to better serve the needs of our loyal customer base across the world.

GRS established its independence in 2004. Dedicated to providing the highest quality services, GRS assesses partners & suppliers on merit and value, enabling us to meet our client's needs with specialist quality and even greater flexibility.

GRS is one of the fastest growing relocation management companies throughout the world and provides the most comprehensive range of flexible services.

The GRS International Coordinating office is situated in The Netherlands with offices in 70 countries across the world offering dedicated and caring relocation support.

Every location has its unique character.

Every family has individual needs and concerns with each move no matter how many times they have relocated.

Every move has distinctive challenges.



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GRS Services

GRS is customer driven. We are constantly reviewing our existing services and searching for new ways to make international relocation more efficient. We offer many services which can be packaged together or contracted separately.

Orientations

From pre-move support at origin, information kits, organizing a preview trip and settling-in programs to ongoing support throughout the foreign assignment, GRS goes beyond just showing the day to day expatriate basics.

Personalized and tailored

to the family's needs, our programs provide in-depth socio-cultural insight to the ways of their local hosts. GRS orientation programs include:

- Country history
- Language courses
- School selection
- Medical facilities/health matters
- Residential areas
- Banking procedures and currency
- Culture, customs and traditions
- Transportation, public and private
- Recreation-Clubs-Entertainment
- Communication
- Law and security
- Places of worship
- Domestic staffing
- Marketing and shopping
- Special needs

School Assistance

The children's education is a major concern when moving. We assist with identifying the right school by providing current information on types of curriculum available, school locations and fees. GRS can also assist with finding playgroups, preschools and kindergartens for the younger ones. We accompany the family to prearranged interviews.



Documentation assistance

The timely processing of proper documentation is critical to facilitating everything from shipment clearance and school registration to banking. Obtaining employment and dependent's passes or a local driver's license is time consuming and can seem overwhelming in a new location. We can help the transferee get the documents he or she must have.



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Household goods shipping

GRS works in advance, with reputable agents to coordinate the packing, storage and shipping of the transferee's household effects. We maintain close contact with the moving companies, monitoring the status of the shipment. We keep the company and the family advised throughout the process to final delivery and unpacking in the new home.

Pet handling and transfer

The pet is another very important family member. GRS's sympathetic pet handlers can arrange transfer, documentation and quarantine with a minimum of stress to both the pet and the family. GRS staff monitors the process and keep the family advised.



Home search and management

Working within the guidelines of the company's relocation policy we assist the family to view the homes that best suits their requirements. We use professional, reputable and licensed real estate agents.

Accompanied home search

Although it is not always necessary, we provide the option of having a GRS consultant accompany the family on their home search. This option, chosen by many customers is particularly valuable at locations and in situations where:

- Assistance with lease negotiation is required.
- Language is a problem.
- On the spot advice is wanted to facilitate an educated decision.

Rental Management

Throughout the assignment our real estate partners act as the liaison between tenant and landlord.

For moving into the new home GRS provides:

- Lease negotiation
- Home inspection and inventory to establish move-in condition
- Cleaning services
- Connection of telephone and utilities

Upon departure GRS services include:

- Cancellation of telephone and utilities
- Home inspection to confirm condition for deposit return
- Mail forwarding



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'Handyman' service

Our staffs are fully equipped and always ready to handle simple electrical jobs, carpentry works, hanging pictures and minor home repairs.

On arrival this service ensures a functional new home. When leaving our Handyman service is available to assist in the minor repairs that could impede rental deposit return.



Furniture rental

While the family is waiting for their household effects to arrive we can arrange for short term furniture rental. Long term rental is also available.



Car Rental or Purchase

GRS can coordinate the rental, lease or purchase of a car for the duration of the foreign assignment. GRS can arrange financing and the wholesale purchase of a car for USA bound transferees prior to their departure.

Business and social events

Social functions and specially organized events: apart from sharing socio-cultural information, these functions offer wonderful opportunities to meet other people new to the area and help solve the problem of making new friends.

Business Associations and Functions: GRS can direct your relocated employee to various business associations that have regular functions so that he or she can start networking in his/her new country.

Insurance

Once the marine policy, which covers the household effects shipment lapses upon delivery, we can provide comprehensive Home Insurance. Our all risks policy covers against accidental loss or damage to personal valuables and household possessions in the home.



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Additional GRS Services

Airport Transfers
Temporary Accommodation
Tax Referral
Office Search
Legal Assistance

GRS People are positive, understanding professionals who enjoy sharing their extensive experience and resources to keep your relocation costs within budget while ensuring well adjusted families with highly personalized service. Our coordinators and consultants perform a vital role in the relocation process. They are host, teacher, and friend. They know the country – the customs, the culture – and understand all about moving and living overseas. Through their experience and knowledge we provide relocating families the patient and positive support so necessary to adjust quickly to their new surroundings.

GRS has reputable relocation offices in North and South America, Asia, Australia, Europe and Africa.

GRS Clients are multi-national corporations and small companies with a presence in all parts of the world. Whether expanding or just setting up in a particular region, they realize the benefits of using GRS when relocating employees and families. We understand that cost containment is just as important as meeting transferees needs through customized programs and packages. All agree that having a productive employee with a happy family is essential to the success of the foreign assignment.

The benefits

- Single point contact
- Single point of Billing
- Pre-move contact and support enhances willingness to move overseas
- Proper information leads to realistic expectations and prevents disappointment and misunderstanding
- Shorter transition times, saving cost
- Quicker settling-in of the whole family allows the employee to become productive immediately
- Family stress is reduced throughout the assignment by having one contact for answers to questions such as where to go in an emergency, to purchase particular groceries or to find recreation
- Reduces foreign assignment failure

For enquiries on Relocations please contact:

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